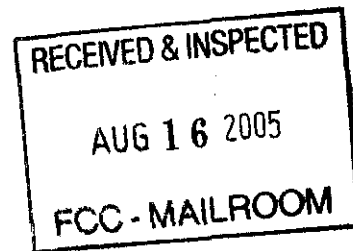


WQN, Inc.
14911 Quorum Drive
Suite 140
Dallas, TX 75254

DOCKET FILE COPY ORIGINAL

August 10, 2005

Federal Communications Commission
445 12th Street, SW
Washington, DC 20554
Attn: Marlene H. Dortch, Office of the Secretary



RE: WC Docket No. 05-196

Subscriber Notification Report

Subscriber Notification:

WQN, Inc. sells VoIP services to subscribers via the Internet. Prior to purchase approval, all subscribers are notified of the following through the terms and conditions:

2. EMERGENCY SERVICES- 911 DIALING

2.1 Non-Availability of Traditional 911 or E911 Dialing Service

You acknowledge and understand that the Service does NOT support traditional 911 or E911 access to emergency services.

All subscribers are required to acknowledge that they have read and understand the above and must agree to the terms and conditions prior to purchase approval.

Upon initial login to the subscriber's account, WQN has posted a 911 Dialing Notice. All subscribers are advised that due to a recent FCC ruling, they must acknowledge that they understand rocketvoip does not currently provide 911 service. The user must then acknowledge that they have read and understand the 911 Dialing Notice. The subscriber must then click submit. The submission is then logged in WQN's database.

On August 9, 2005, WQN, Inc. e-mailed the following notice to all active VoIP subscribers.

IMPORTANT NOTICE REGARDING 911 and YOUR ROCKETVOIP SERVICE

Dear Valued Customer,

Per the terms and conditions agreed to upon sign up, rocketvoip does not provide 911 service. Due to a recently announced FCC 911 ruling, we are required to obtain acknowledgement from you that you understand rocketvoip does not provide 911 service. It is very important that you follow these 4 easy steps to submit your acknowledgement. Failure to do so may result in a disruption of your rocketvoip service.

1. Login to your account.

No. of Copies rec'd 0 v 4
List A B C D E

2. Read the rocketvoip 911 Dialing Notice
3. Click the box acknowledging that you have read and understand the 911 Dialing Notice
4. Click the submit button

The FCC has mandated that we must have your affirmative acknowledgement of our 911 Dialing Notice by August 29, 2005 to avoid service interruption on August 30, 2005. We are aware of the importance of 911 and are working diligently to provide a safe and reliable solution in the coming months. Should you have any questions or concerns, please feel free to contact us at support@rocketvoip.com

Warmest Regards,

The RocketVoip Team

100 notices were returned as undeliverable. On August 10, 2005, WQN customer support personnel began calling these subscribers and advising them of the content in the above e-mail.

Affirmative Acknowledgement Quantification:

To date, 10% of WQN's VOIP subscribers have submitted an affirmative acknowledgment of the notice. WQN expects that 5% of subscribers will fail to affirmatively acknowledge receipt of the notice before August 29, 2005.

Warning Stickers / Labels

WQN expects to receive and mail the stickers/ labels designed for subscribers warning that 911 service is not available from this phone on August 11, 2005.

Future Actions to Obtain Affirmative Acknowledgement:

- August 15, 2005 - 2nd E-Mail Notice
- August 17, 2005 - Notice sent via US Postal Service
- August 22, 2005 - 3rd E-Mail Notice
- August 23 – August 29, 2005 – Contact via telephone for those who have not yet submitted an affirmative acknowledgement of the notice.

Records Keeping:

WQN, Inc. is electronically storing all affirmative acknowledgements.

Compliance Contact:

All matters regarding VoIP E-911 orders should be addressed to:

Andrea Munoz
Vice President, Customer Operations
14911 Quorum Drive
Suite 140
Dallas, TX 75254
Phone: 972-361-1995
E-Mail: amunoz@wqn.com